



MANAGING YOUR CLAIM IS OUR PRIORITY

Insurance House will be there to help you through the claim process, every step of the way.

When you suffer a loss we understand it's a delicate situation and we mean it when we say we really care.

Insurance House offers a 24 hour a day, 7 days a week Emergency Claims Assistance Line along with our custom designed online claims system, ClaimPro which allows you to monitor the progress of your claim.



Caring and Understanding

- We act proactively
- Deliver what we promise
- Communicate clearly
- Negotiate fairly
- Ensure decisions are accurate



ClaimPro

- Online claims system
- Allows you to view updates
- Transparency assured
- PC, Phone & Tablet compatible



24/7 Emergency Support

- In the event of a emergency call 1300 305 834
- We will respond
- Arrange what is needed to assist you
- Provide you with comfort & advice